

Cardiff City House of Sport — Cookies Policy

Effective date: 9 March 2026

1) About this notice

This Cookies Notice explains how we use cookies and similar technologies on our websites and apps. For details about how we handle your personal data more generally, please see our Privacy Policy.

2) What are cookies?

Cookies are small text files placed on your device by websites you visit. They are widely used to make websites work, to remember your preferences, and to help us understand how the site is used. Under PECR and UK GDPR, we must tell you about cookies, explain what they do and why, and obtain your consent for non-essential cookies.

3) How we use cookies

- Strictly necessary cookies — required for the site to function (e.g., page navigation, session management, security). These do not require consent.
- Performance/analytics cookies — help us understand site usage so we can improve our services (set only with your consent).
- Functionality cookies — remember choices (e.g., language) to provide enhanced features (set only with your consent).
- Advertising/targeting cookies — used to deliver relevant marketing and measure campaign effectiveness (set only with your consent).

4) Your cookie choices

When you first visit our site, our cookie banner lets you choose: “Accept all”, “Reject all”, or “Customise”. We do not set non-essential cookies until you give consent. You can change your choices at any time via “Cookie Settings”.

5) Third-party cookies

Some cookies are set by third parties (for example, analytics or embedded content). These providers may use their own cookies and have their own privacy/cookie policies.

6) Cookie retention

Cookie lifespans vary. Session cookies expire when you close your browser. Persistent cookies stay on your device until they expire or you delete them. Our cookie banner and settings panel show typical lifetimes for each category/provider.

7) Managing cookies

You can also block or delete cookies via your browser settings. Doing so may affect how the site works.

8) Updates

We may update this Cookies Notice; significant changes will be highlighted on our website or in the banner/settings panel.

9) Contact

Questions about cookies? Contact privacy@cchos.co.uk

Appendix A — Default banner wording

Headline: “We use essential cookies to make our site work. We’d also like to set optional analytics and advertising cookies to improve the site and show relevant content. These cookies will only be set if you choose to enable them..”

Primary buttons: “Accept all” | “Reject all” | “Customise”

Settings panel: Provide per-category toggles (Analytics, Functionality, Advertising) with clear descriptions, plus “Save choices” and “Back”.